

# Eagle Public Library Strategic Plan: 2022 Library Patron Survey Overview

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# Explanation

In order to develop the next Strategic Plan for the Eagle Public Library, the Board of Trustees conducted a survey. The survey was created by the Board of Trustees and open to the public for over two months (August through October 2022).

Library patrons and members of the public were able to take the survey online or on a paper form. A link to the online survey was included in many city-wide and library newsletters for maximum distribution.



# Overview of Responses



## Who responded

- 314 total responses
- 87% identified as Eagle residents
- 97% said they visited the Eagle Public Library



## What people like

(not in particular order)

- Staff
- Unique items (library of things, puzzles, games, etc.)
- Classes and activities
- Curbside pickup
- Quiet and clean facility
- Access to materials within Consortium
- Books and materials
- Location of current branch
- Electronic resources
- Study rooms and community spaces



## Ideas for Improvement

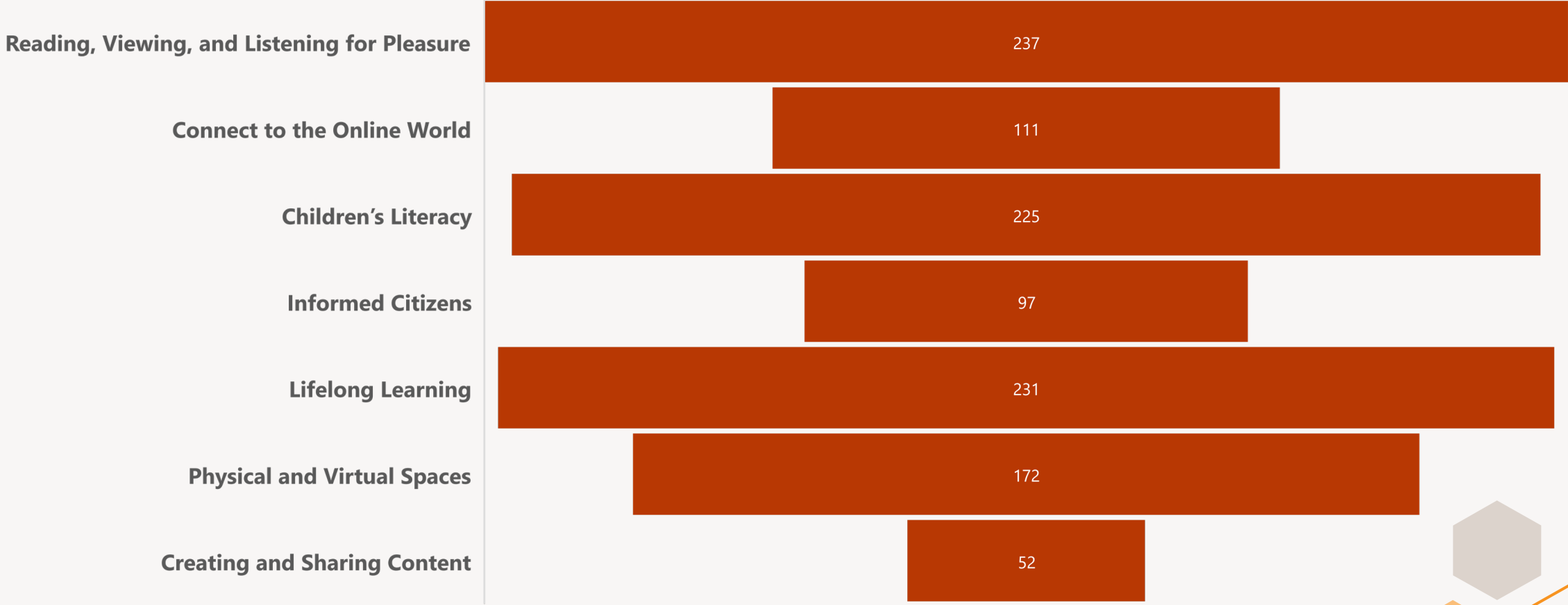
(not in particular order)

- Enhance “coziness”
- Larger kids’ section
- More programming, moving indoors
- Suggestions about collections
- Suggestions for interior layout
- Website enhancements
- More meeting room space
- Local authors and speakers
- Updating and improving facility

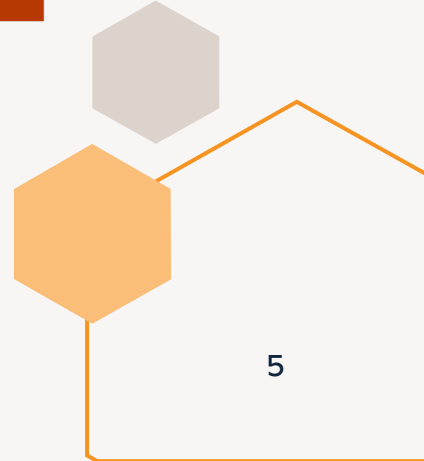
# Selected Quotes



# Library Services Prioritization

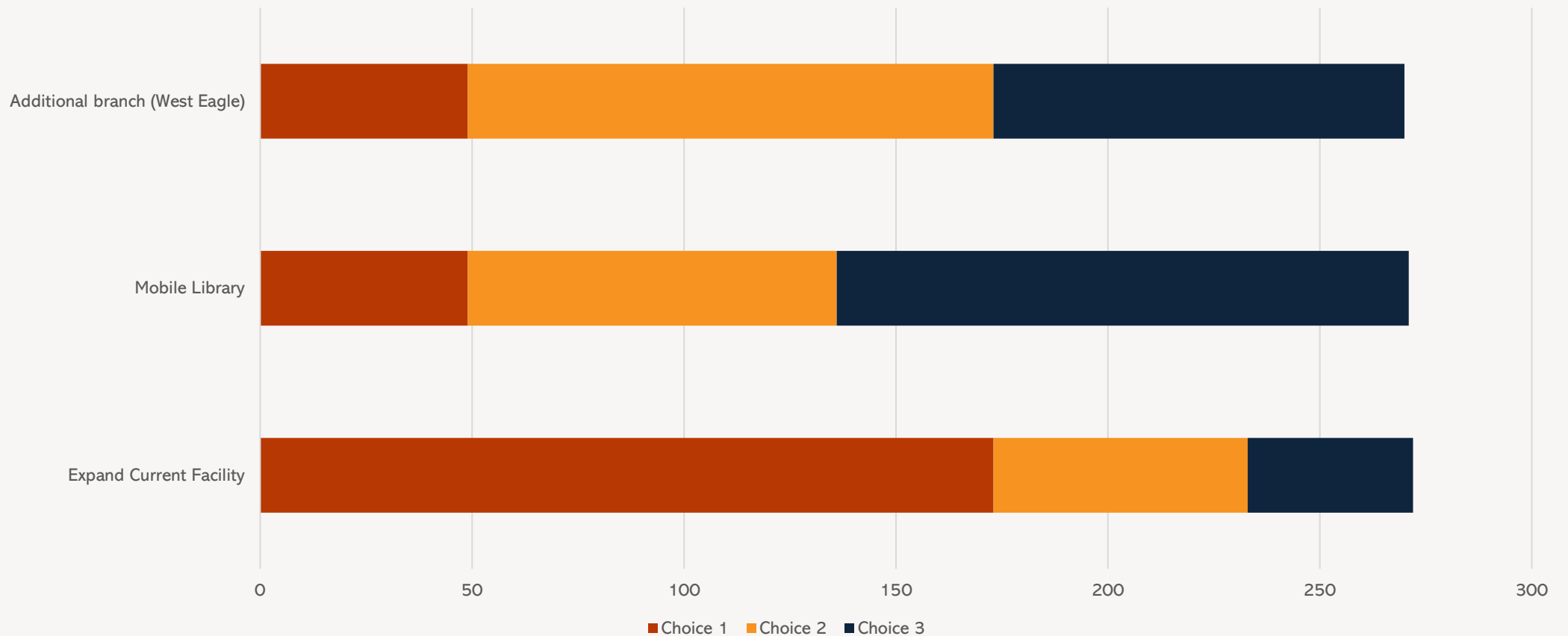


81% of respondents said that the current collection, programs, and services reflect our community's needs and wants



# Expansion Preferences

Survey Responses: Preferences for Expansion of Facilities



# Community's Interest In...



**Curbside  
Pickup**

Average Score:  
2.82



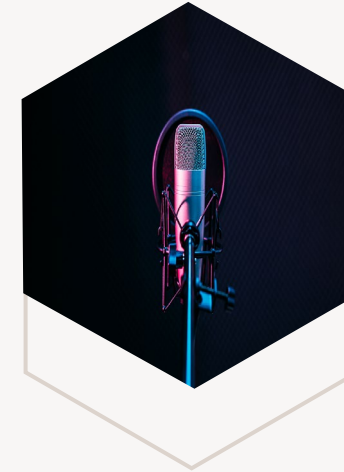
**Doorstep  
Delivery**

Average Score:  
3.21



**Makerspace  
(physical items)**

Average Score:  
2.98



**Makerspace  
(digital content)**

Average Score:  
3.17

# Strategic Plan

The Board of Trustees will need to consider these responses in the creation of the Strategic Plan. Individual responses are interesting to read and of value, and much of the text is not fully captured in this overview but is worth considering.

